



Grand Lux Realty Service Pledge (our commitment):

1. GLR will make sure you understand all the steps involved before they happen.
2. GLR will return your calls promptly.
3. GLR will be your one connection to all relevant services.
4. GLR will keep you informed of any changes or activity immediately.
5. GLR will understand your point-of-view & represent it fully in all negotiations.
6. GLR will do everything possible to simplify the entire process for you.